Standard Operating Procedures

90.03.06 INCIDENT DISPATCH CODES



Adopted: 12/20/16 Reviewed: 11/21/19 Revised: 11/21/19

Approved:

Tony Hickory

Purpose: To identify the incident dispatch codes.

References: N/A

Procedure:

1. The following is a list of incident dispatch codes as adopted by the Dispatch Center.

Code 00:

Use for fire prevention code violations or fire investigation when

requested or when dispatched and no other log number has been

assigned.

Fire Department rig in accident and no other log assigned.

Code 01:

Use to dispatch/notify SAFRC team members.

Code 11F:

Fire, full response.

Use for any structure fire (garage, house, shed).

Chimney fire (smoke/odor in house).

Car fire inside garage.

Code 11S:

Fire, single company.

Chimney fire (no smoke/odor in house).

Electrical problems.

Problems with appliances - no fire showing.

Oven fires. Wires down.

Code 11W:

Working fire, fire and smoke showing.

Upgrading to this code will be done by the I.C.

Code 11C:

Fire, commercial fire response.

Use for any commercial occupancy fires.

Code 13S:

Vehicle fire.

Car fire (open areas).

Off road, rural area use grass, brush fire code.

Code 14L:

Grass, brush, wildland fire during times of low risk levels

(DNR manning Class 1 and 2).

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Code 14M: Grass, brush, wildland fire during times of moderate risk levels

(DNR manning Class 3 low and 3 high).

Code 14H: Grass, brush, wildland fire during times of high risk levels

(DNR manning Class 4).

Code 14E: Grass, brush, wildland fire during times of extreme risk levels (DNR

manning Class 5 or when a Red Flag Warning has been issued).

Code 14S: Brush, single company, generalized smoke in area, smoldering bush,

pine needles, etc., minor, no danger of spread, outside a structure.

Code 15S: Refuse, trash, dumpster.

Small trash fires.

Dumpster - no structure dangers.

Code 18F: Alarm systems only - no smoke or odors.

Alarm company calls. Business fire alarms.

Code 18S: Alarm system, single company.

Assist resetting system. Private home alarm.

Code 31A: Alpha response (BLS).

Generally check and advise. Not enough information available at

dispatch to determine if any injuries and/or problems.

Code/no code, dispatcher discretion.

Code 31B: Bravo response (BLS).

Generally not life threatening—broken arm, minor injuries. First

responder is sent code or no code by District policy, to do patient

evaluation and determine if upgrade is necessary.

Ambulance is sent no code, or code by District policy.

Code 31C: Charlie response (ALS).

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Tony Miles

Possibly life threatening—chest pain without priority symptoms, as defined in PRO QA.

Ambulance sent code.

Code 31D: Delta response (ALS).

Interrogation indicates not conscious and/or priority symptoms, as

defined in PRO QA.

Ambulance dispatched code.

Code 31E: Delta response (ALS).

Interrogation indicates no pulse and no breathing, as defined in PRO

QA.

Ambulance dispatched code.

Code 31F: 2nd Alarm EMS.

Code 31M: MVA unknown injuries.

Code 35F: Extrication.

Head-on, auto/auto, poles, trees, etc.

Freeway—major accident.

Trapped.
Rollover.
Aircraft crash.

Code 36F: Marine rescue.

River rescue.

Code 37F: Confined space, hi/low angle, trench rescue.

Code 40F: Haz Mat, full response.

Major spill, hazardous material.

Tanker spill.

Broken natural gas line. Possibly life-threatening.

Code 40I: Haz Mat, investigation.

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Nony Thinker

Barbecue tank leak.

Small spill, unknown substance. Odors, no fire or medical signs.

Code 40T: Haz Mat Team.

Out of town Haz Mat response. Added to any dispatch code.

Code 46A: MVA- Alpha Response (BLS).

Generally check and advice.

Not enough information available at dispatch to determine injuries

and/or problems.

Code or no code, dispatcher discretion.

Code 46B: MVA- Bravo Response (BLS).

Generally not life-threatening, broken arm, minor injuries.

First responder is sent code or no code by district policy, to do

evaluation and determine if upgrade is necessary.

Ambulance is sent no code.

Code 46C: MVA- Charlie Response (ALS).

Possibly life threatening, chest pain without priority symptoms, as

defined in Pro QA.
Ambulance is sent code.

Code 46D: MVA- Delta Response (ALS).

Interrogation indicates not conscious and/or priority symptoms, as

defined in Pro QA.

Ambulance is dispatched code.

Code 50S: Service call, no code or code.

House lock out.

Assist other departments.

Water line break.

Code 99T: CAD test.

Test system.

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Animal rescues i.e.; (animal over cliff, trapped in well, etc.) will be referred to the on-duty 820 Officer with all pertinent information for his/her disposition.